

# The Three R's of Hospice and Palliative Care... Regulations, Reality, and Reputation. Are We Making the Grade?



University of Georgia  
Center for Continuing Education  
Conference Center and Hotel  
1197 S.Lumpkin St., Athens, GA  
January 30- February 1, 2017

# The Three R's of Hospice and Palliative Care... Regulations, Reality, and Reputation. Are We Making the Grade?

Monday, January 30 through Wednesday, February 1, 2017

Each year GHPCO strives to create an annual educational conference focused on clinical and leadership topics presented by a variety of local, regional, and national experts. This year's theme, "The Three R's of Hospice and Palliative Care... Regulations, Reality and Reputation. Are We Making the Grade?" provides a broad platform for the discussion of the changes in the palliative medicine and hospice care delivery system. How do we maintain compliance with **Regulations** while providing quality end-of-life care? What is the **Reality** of providing care to those living with advanced illness? How do we enhance our **Reputation** with patients, families, and the community while meeting the demands inherent in hospice and palliative medicine? Are we **Making the Grade** in the areas of leadership, care delivery, process improvement, quality, and ethics to ensure superior and effective care?

Join us for the Georgia Hospice and Palliative Care Organization's (GHPCO) Annual Leadership and Education Conference as we explore all the ways we can build upon basic skills and concepts to foster innovation that allows us to **Make the Grade** with our patients and as an industry as we seek to provide the highest quality hospice and palliative care throughout Georgia.

Visit [www.ghpc.org](http://www.ghpc.org) for additional details or register online at

<http://www.georgiacenter.uga.edu/uga-hotel/conferences-events/register/ga-hospice-palliative-care-conference>

## Schedule:

- **Preconference on January 30, 2017- Hospice and Palliative Care Tracks Available! Palliative Care Track** - *Food, Futility, and the Future* – Kathleen Benton/Dr. Ackerman, Kathy Kinlaw, Anna Skold, MD or **Hospice Track**- *Palmetto, GBA 2017 Updates and the Health Information Supply Chain* – Dan George/Charles Canaan and Dr. Harry Feliciano/Kathy Merrill
- **Main Conference on January 31- February 1, 2017**
- **Opening Plenary January 31, 2017** – Speaker- Jason Lesandrini, PhD(c), Wellstar Health System
- **Closing Plenary February 1, 2017** – Speaker- Sarah McKinnon, MA, Catalyst Coaching & Consulting
- **Palliative Care track January 30- February 1, 2017**

## Location:

UGA Hotel and Conference Center  
1197 South Lumpkin Street, Athens, GA 30602

See map: [Google Maps](#)

Sponsors: All sponsors can be found at the

[Georgia Hospice and Palliative Care Organization web site](#) (the sponsors are at the bottom).

## Cost:

- **Pre-Conference (either track): \$149 members, \$199 non-members**
- **Main Conference: \$349 members, \$469 non-members**
- **SPECIAL Package: BEST DEAL! Register for all 3 days- Monday, Tuesday and Wednesday: \$399 members, \$569 non-members**
- **Tuesday only: \$199 members, \$249 non-members**
- **Wednesday only: \$169 members, \$219 non-members**

**Costs includes:** registration, breakfast, lunch, breaks, handout materials on CD, and continuing education credits. **PARKING IS NOT INCLUDED** and is charged separately – please plan accordingly. There is one Parking Pass issued per Hotel Room.

**ALL** registrations **after** January 17, 2017 will incur a **\$25 processing fee.**

Register online, by mail, by fax, or by phone as indicated.

**Event Cancellation Policies:** (1) A cancellation received by 5:00 p.m. ET on or before January 23, 2017, will be refunded, minus a \$35 processing fee. No refunds will be issued thereafter; substitutions will be allowed. (2) To change or cancel your registration, call 706-542-7493, Monday through Friday, 8:00 a.m. to 5:00 p.m. ET. (3) If an event is cancelled for any reason, the UGA Hotel and Conference Center will not be responsible for any charges related to travel.

## Hotel Costs:

You will be given the opportunity to make a hotel reservation as you proceed through the online registration process. GHPCO's Room Block code is 82812. Room Block expires Jan. 5, 2017.

## Contact information:

*Program Contact:*  
Paula Sanders, State Executive Director  
(404) 323-9397  
[admin@GHPCO.org](mailto:admin@GHPCO.org)

*Registration Contact: The Georgia Center*  
(706) 542-2134  
(800) 884-1381  
[registration@georgiacenter.uga.edu](mailto:registration@georgiacenter.uga.edu)

**Special Needs:** If you require special services, contact Jean Mann at [Jean.Mann@georgiacenter.uga.edu](mailto:Jean.Mann@georgiacenter.uga.edu) by January 17, 2017.

Dietary restrictions should be indicated on the registration form or during the registration process.

**PRE-CONFERENCE**  
**Monday, January 30, 2017**

**Continental Breakfast in the Pecan Tree Galleria 7:30 AM- 9:00 AM**

**Registration 8:00 AM- 9:00 AM**

**9:00 am– 3:00 pm**  
**Track 1– Hospice**

**9:00 AM - 1:45 PM**

## **1-1: Palmetto GBA Updates**

**Dan George and Charles Canaan**

**Location:**

Never before have so many changes faced hospice providers in such a short amount of time. This session will review the latest Palmetto GBA billing updates, provide information about the most common errors identified through data analysis, give participants hints about why these errors occur, and offer tips on how to help prevent them.

This session will also identify key features of hospice payment reform and help equip hospice providers and their staff with the tools needed to be successful with Medicare billing, coverage, and documentation requirements. This preconference workshop is an interactive session not to be missed!

**Working Lunch Break 12:30 PM – 1:00 PM**

**(Lunch Provided)**

**1:45 PM - 3:00 PM**

## **1-2: Using the Health Information Supply Chain Process to Improve Documentation and Avoid Denials**

**Harry Feliciano, MD, MPH, Senior Medical Director, Palmetto GBA**

**Kathy Merrill, President, Agilency**

**Location:**

Records containing insufficient information are ineffective and inefficient, resulting in delayed or denied claims. The Health Information Supply Chain uses a new unit analysis for healthcare process improvement and quality management. Join Dr. Feliciano as he explains how to use the Health Information Supply Chain (HISC<sup>SM</sup>) process to improve documentation and avoid denials.

Dr. Feliciano will also guide attendees through the use of the HISC and will review the details of a collaboration among Palmetto GBA and JM hospice providers known as the Hospice Organizational Process Improvement Coaching Project (OPICP), which aims to improve process flows and engineers. Don't miss this valuable and innovative information from Palmetto GBA!

# PRE-CONFERENCE

Monday, January 30, 2017

**Continental Breakfast in the Pecan Tree Galleria 7:30 AM- 9:00 AM**

**Registration 8:00 AM -9.0\$ 5A**

**9:00 am- 3:00 pm**

**Track 2- Palliative Care**

**9:00 AM -%\$. ' \$ 5A**

## 2-1: The Ethics of Artificial Nutrition and End of Life

**Dr. Ackerman and Kathleen DeLoach Benton, DrPH, MA**

### **Location:**

Join these subject matter experts as they explore ethical treatment options for end of life patients based on current knowledge of burden versus benefit of artificial nutrition and hydration. This session will address the Ethical and Religious Directives for Catholic Health Care Services that are relevant to artificial nutrition and hydration and aims to further the discussion of how end of life therapies and decisions impact patients and their families.

**Break 10:30 AM- 10:45 AM**

**10:45 AM - 12:00 PM**

## 2-2: When Treatment Appears "Medically Futile": Communication, Values, Limits, and Policy

**Kathy Kinlaw, MDiv**

### **Location:**

In this session, Kathy will explain the concept of "medically futile treatment," review key cases influencing the current standard of practice, and define communication strategies for working with patients and families when the question of non-beneficial or "futile" treatment is raised. She will also describe public policy responses to address decision making when there is a disagreement about continuing treatment that some members of the team believe are no longer beneficial to the patient.

**Lunch Break 12:00 PM – 1:00 PM**

**(Lunch Provided)**

**1:30 PM - 3:00 PM**

## 2-3: Clinic- Based Palliative Care: The Leading Edge

**Anna Skold, MD, MPH**

### **Location:**

Join Dr. Skold as she considers clinic-based palliative care practices, defines the "pre-palliative care" processes designed to help up-stream patients receive benefits, and explores two ways of incorporating palliative care into other outpatient clinics. She will also explain ways to use phone call and in-person follow-ups to improve both physical and non-physical suffering between visits.

**Tuesday January 31, 2017**

**7:30 AM – 9:00 AM**

## **Registration and Breakfast**

**Location: Magnolia Room**

**8:15 AM - 8:30 AM**

**WELCOME**      **Sandie Washington, President GHPCO**  
**Paula Sanders, Executive Director GHPCO**

**Location:**

**8:30AM – 10:00 AM**

## ***OPENING PLENARY***

***3-1. Demanding Providers, Patients, and Families: Exploring the Ethics of Unrealistic Requests for Intervention***

***Jason Lesandrini, PhD(c) Executive Director of Medical and Organizational Ethics, Wellstar Health System***

**Location:**

Join Jason Lesandrini, PhD.(c) as he explores examples of unrealistic patient and family requests resulting in ethical dilemmas. This session aims to explain the motivations behind these unrealistic requests and highlight the current evidence which suggests that most unrealistic expectations and requests are a result of miscommunication between providers, patients, and family members. Jason will highlight strategies to deal with common ethical issues that arise between providers and patients or their surrogates as a result of unrealistic expectations and requests, outline communication strategies proven to decrease unrealistic requests, and discuss what happens when techniques to decrease unrealistic requests don't work.

**10:00 AM – 10:30 AM**

## ***GHPCO Business Meeting and State Update***

The By-Laws of the Georgia Hospice and Palliative Care Organization require an annual business meeting to report on the status of the organization, elect board representatives, and review or propose changes to the operating structure. It has been the tradition of GHPCO to hold this business meeting during the annual educational meeting in order to make the best use of members' time. Please join us immediately following the plenary session for a brief update on GHPCO including the financial status of the organization, a review of the organization's accomplishments over the past year, and the strategic plan for continued sustainable support to your organizations. GHPCO is a membership association with a focus on both community and provider support – your participation is highly recommended. This year GHPCO will be voting to select four new Board of Directors. Don't miss your opportunity to cast your organization's vote and participate in the leadership of GHPCO!

**10:30 AM – 11:00 AM**  
**Break with Exhibitors**

**Tuesday, January 31, 2017**

**11:00 AM – 12:00 PM      CONCURRENT SESSIONS**

*4-1. Jason Bring/ Government Investigations and ZPIC Audits*

**Location:**

In this session Jason Bring, attorney with Arnall Golden Gregory, LLP, will explore government investigations and the types of administrative enforcement actions that providers are currently experiencing. Prepayment reviews, post-payment audits, suspension actions, revocation actions, and referrals to law enforcement are all possible outcomes if your documentation and/or business practices fail to fully comply with applicable regulatory requirements. This session will discuss how to avoid these adverse events and how best to respond should your organization experience this type of administrative review.

*4-2. Scott Akin, MD, FAAFP/ A Potpourri of New Clinical Pearls in Pain and Non-Pain Symptom Management*

**Location:**

In this session, Dr. Akin will review updates to last year's literature and research related to pain and non-pain symptom management strategies. He will define at least two new evidence-based interventions for improved pain control in palliative care patients and discuss new evidence-based interventions for non-pain symptoms (such as nausea, delirium, dyspnea, etc.) in palliative care patients.

*4-3. Jason Lesandrini, PhD(c)/ Getting Real with Surrogate Decision Makers: Ethical Roles and Limits of Suggogate Decision Making*

**Location:**

In this session, Jason will describe examples of ethically problematic surrogate decision making. He will define and discuss the accepted ethical standards for surrogate decision making and outline solutions to resolve ethical problems resulting from surrogate decision making.

*4-4. Dr. Kelly Erola/ GC3 and Palliative Care Workgroup Updates*

**Location:**

Palliative Care in Georgia is expanding and the Georgia Cancer Control Consortium (GC3) has been leading the charge! During this session, Dr. Erola, Chief Medical Officer for The Steward Center for Palliative Care in Savannah, GA, will define the Palliative Care Working Group and their role within GC3, analyze the GC3 work group's recommendation on the COC Palliative Care program standards, discuss legislative efforts to improve palliative care the in the state of Georgia, and report on Georgia's progress towards a statewide palliative care network.

**Lunch Break    12:00 PM – 1:30 PM**

**(Lunch Provided)**

**Board of Directors Elections**



**Tuesday, January 31, 2017**

**1:30 PM – 2:30 PM**

**CONCURRENT SESSIONS**

***5-1. Kathy Barton, RN, BSN, CHPN and Jason W. Sanford, MPS-HLS, MPH/ Emergency Preparedness. Are You Ready for Disaster? Understanding the Regulations and Resources for Emergency Preparedness***

**Location:**

Are you ready for another new CoP? Is your disaster plan comprehensive and actionable? In this session, Kathy will define and discuss the most current regulatory requirements for emergency preparedness by specifically reviewing the new CoP effective 11/1/17! She and Jason will briefly review hospice demographics in GA and consider the type of disasters mostly likely to affect our patients. Additionally, they will identify Georgia's regional coalitions, review ways in which hospice providers can partner with coalitions, and identify valuable resources available through coalition partnerships which can help hospices create a sustainable and actionable emergency preparedness plan designed to support the organization, assist the community it serves, and meet federal and state regulations!

***5-2: Lyla J. Correoso-Thomas, MD, HMDC, Jillian Baer, PharmD, BCPS, and Kathleen Jones, RN, BSN/ Dementia Medications- How to Call it Quits***

**Location:**

In this session, the presenters will describe a new initiative aimed at decreasing the use of unnecessary and potentially harmful medications in patients through clinical education and cost-savings strategies that has been successfully employed by multiple hospice programs in multiple states. They will explain why the focus of the initiative was on reducing utilization of dementia medications and why this class of medications is particularly problematic in a hospice setting as it relates to Medicare COPs, cost, adverse effects, and other problems. Additionally, they will review effective communication techniques and strategies for opening the discussion about discontinuing unnecessary medications and summarize the financial and clinical impact discontinuation of medications can have.

***5-3: Jamey Espina, MA, LPC and Paula Hudson, BA/ Meeting the Needs of the Community***

**Location:**

According to AARP and other sources, the United States lacks available resources needed to adequately care for its ageing population. Jamey and Paula will explore this impending caregiver crisis and identify current and future needs of the family caregiver. They will outline the steps needed to develop a caregiver institute, starting with evaluation of existing community service gaps to determine the missing components needed to support family caregivers. Participants will learn about the steps taken to create the Edel Caregiver Institute, including the use of focus groups and pre and post testing of caregiver knowledge. They will also learn how providing help to non-hospice family caregivers can benefit the hospice and the community, enhance health care partnerships, build referrals, and create community goodwill!

***5-4: Stephen Colby Lunderman, DO/ Pediatric Hospice: An Analysis of Demographics, Criteria, and Tools for Hospice Providers***

**Location:**

In this session, Dr. Lunderman will define characteristics of pediatric patients who may be eligible for hospice enrollment, consider the demographics of the patients that are referred to hospice care, and discuss the medical challenges these children face that hospice providers may not be accustomed to dealing with. Dr. Lunderman will also outline criteria for moving patients to the inpatient unit by reviewing the symptoms and clinical changes necessitating escalation of level of care and provide attendees with tools and algorithms to aid in symptom relief in high acuity and clinically worsening pediatric patients.

**2:30PM- 3:00 PM**  
**Break with Exhibitors**

**Tuesday, January 31, 2017**

**3:00 PM – 4:00 PM CONCURRENT SESSIONS**

***6-1. Darcy Devine, ASA, CVA and Christy Burbank, JD/Physician Compensation Regulations—What are Fair Market Value Options and When and Why Do You Need Them?***

**Location:**

In this session, the presenters will discuss the Anti-Kickback Statute and how it applies to hospice-physician relations. They will define Free Market Value (FMV) as it relates to hospice physician compensation, identify physician compensation challenges such as travel time and on-call reimbursement, and discuss why attorneys and compliance professionals recommend hospices get FMV opinions when contracting with physicians. Additionally, presenters will illustrate how hospices can potentially violate the law and outline penalties seen in recent cases. They will also summarize the three approaches to valuing services, help attendees understand physician compensation benchmark studies, and direct attendees on how to find free resources on the web.

***6-2. Stephanie Cheng, PharmD, MPH/A Visual Approach to Simplifying Respiratory Drug Regimens***

**Location:**

In this session, Stephanie will describe the adverse effects and potential toxicities associated with different categories of respiratory drugs and identify at least 3 major adverse effects in each category. Using a visual approach, she will separate inhaled medications into their proper classifications and illustrate how combination and non-combination respiratory medications fall within a grid based on delivery method and dosing. By the end of this session, attendees will be able to identify duplicate therapies in a patient's respiratory medication regimen by applying the visual grid method. After identifying the duplicate therapies, Stephanie will demonstrate how to simplify a patient's drug regimen by discontinuing duplicate therapies.

***6-3. Jada McNair Elliott, LMSW and Heather McCullough Merritt, LCSW/The Importance of Cultural Competency***

**Location:**

In this session, presenters will discuss different populations that a hospice may serve, outline cultural differences seen in these populations, explain how to effectively identify and honor cultural differences, and explore ways to educate and engage staff about cultural competency. Jada will also present an interactive and informational skit entitled "The Knap Sack of Goodies."

***6-4. Sharon P. Beall, MD, HMPC/Pediatric and Neonatal Palliative Care, Part I***

**Location:**

Nurses spend more time with children who are facing the end of life than any other member of the healthcare team, yet studies show that many nurses feel inadequately prepared to provide the comprehensive care so important to pediatric patients and their families. Join Dr. Sharon Beall for an introduction to pediatric, perinatal, and neonatal palliative care and to pain and symptom assessment and management. Other topics will include communication techniques, ethical/legal issues, cultural considerations, loss, grief, and bereavement, care at the time of death, and models of excellence in pediatric and neonatal palliative care.



**Tuesday, January 31, 2017**

**4:15 PM – 5:15 PM      CONCURRENT SESSIONS**

***7-1. Karen Bommelje, RN, BSN, HCS-D, CHC/Don't be Wearing a Dunce Cap When it Comes to Compliance***

**Location:**

In this session, attendees will learn the seven elements of an effective compliance program and review the recommendations for a compliance program outlined in the Federal Sentencing guidelines (FSG). This session will also explain what the OIG and HSS expect to see in a compliance program based on current examples of Corporate Integrity Agreements (CIAs) and how these agreements compare to the seven elements outlined in the FSGs. Additionally, the presenter will describe how an effective compliance and ethics program will reduce organizational risk and help attendees evaluate how effectively their current compliance plan identifies, corrects, and prevents fraud and abuse. She will also discuss the elements of a risk assessment and consider how analysis of agency risk areas and risk tolerance can guide the agency in developing an effective compliance plan.

***7-2. Charlene Ross, RN, MSN, MBA/Painting a Picture of Eligibility through Documentation***

**Location:**

Welcome Charlene Ross as she returns to the GHPCO 2017 Annual Conference! In this session, Charlene will focus on distinguishing between prognosis and diagnosis, describe eligibility assessment principles, review Medicare regulations related to eligibility, and clarify the use of the Local Coverage Determinations. She will also explain the correct use of assessment tools such as the Palliative Performance Scale (PPS), New York Heart Association Classification (NYHA Class), Functional Assessment Staging (FAST), Body Mass Index (BMI) and how to incorporate other objective, measurable data to support eligibility. This session is not to be missed!

***7-3. Rev. Michelle Holtman/ Are Miracles Reality?***

**Location:**

This session will focus on the importance of the chaplain as part of the interdisciplinary team by reviewing the difference in a chaplain's role versus a pastor's role in the patient's life. Rev. Holtman will also discuss the complexities of religion and spirituality in the context of a life-changing diagnosis and review end of life beliefs in Christianity and other religions.

***7-4 Sharon P. Beall, MD, HMPC/ Pediatric and Neonatal Palliative Care, Part II***

**Location:**

Join Dr. Sharon Beall as she continues the introduction to pediatric, perinatal, and neonatal palliative care, and to pain and symptom assessment and management in this population. She will also consider communication techniques, ethical/legal issues, cultural considerations, loss, grief and bereavement, care at the time of death, and models of excellence in pediatric and neonatal palliative care.

# HOSPITALITY RECEPTION!!!

Tuesday, January 31, 2017 at 5:30 PM in the Pecan Tree Galleria



Come meet GHPCO's Board of Directors and have a fun time rubbing elbows with the exhibitors and sponsors who make this event possible! With lots of snacks and a few adult beverages thrown in for good measure, this little party is meant to celebrate the most wonderful things about hospice and palliative care – the PEOPLE! We work hard, so it is important to take time to have FUN! The exhibitors hold the drink tickets, so be sure to visit them and thank them for their support!



**Tuesday, January 31, 2017**

**7:30 AM – 9:00 AM**

## **Registration and Breakfast**

**Location: Pecan Tree Galleria**

**8:30 AM – 9:30 AM**

### *OPENING PLENARY*

#### *8-1. The Fourth R- Resilience*

*Sarah McKinnon, MA*

**Location:**

Resilience is defined as the ability to recover from a setback, adapt well to change, and to continue to move forward in the face of adversity. Whether you are at the bedside with patients and families or in a leadership role supporting those who are, all those providing hospice and palliative care are living with the reality of new challenges. At times, these challenges can make it seem as if caring for patients and families comes last on the To-Do list, rather than first where it needs to be. What about the professional caregiver who feels a loss of connection to the mission of care that brought them to hospice and palliative care in the first place? This keynote speech focuses on feasible, fun, and fulfilling ways to develop a reservoir of resilience through six additional R's – Reframing Reality, Receiving to Renew, and Reconnecting to Reignite! Join us for an hour of powerful, authentic, and immediately applicable tips and tools to inspire you to head back out into the world and provide the care only YOU can do!

**9:45 AM – 10:45 AM CONCURRENT SESSIONS**

#### *9-1. Being Mortal- The Movie, Part I*

**Location:**

Join us as we experience *Being Mortal*, the video that follows renowned New Yorker writer and Boston surgeon Atul Gawande as he explores the relationship between doctors and patients who are nearing the end of life. In conjunction with Gawande's new book, *Being Mortal-The Movie* investigates the practice of caring for the dying and shows how doctors, including Dr. Gawande himself, are often remarkably untrained, ill-suited, and uncomfortable talking about chronic illness and death with their patients.

#### *9-2. Richard Cohen, MD and Anna Skold, MD, MPH/ The Role of POLST in Advance Care Planning*

**Location:**

According to the Institute of Medicine's article *Dying in America*, "The IOM committee believes a person-centered, family-oriented approach that honors individual preferences and promotes quality of life through the end of life should be a national priority." In this session, Dr's Cohen and Skold will update attendees on the status of the PLOST in Georgia and discuss tips on how to explain POLST to a family. They will also identify who can sign a POLST and help attendees understand when a POLST is valid. Attendees will leave this session with the tools necessary to begin using POLST in their communities and health care settings!

#### *9-3. Charlene Ross, RN, MSN, MBA/ Care Planning- The Road to Meeting Patients and Families Where They Are*

**Location:**

Charlene will describe the Medicare regulatory requirements for care planning for the hospice patient/family unit and identify the rules and standards that should define care planning for your hospice. Additionally, she will guide attendees through recognizing the importance of effective care planning and how it makes a difference in the patient's and family's hospice experience.

#### *9-4 Cathy Wozniak, MPH, MBA/ Coaching Your Staff for Success!*

**Location:**

In this session, Cathy will encourage attendees to recognize how coaching can enhance management and communication skills. This presentation will distinguish the 5 "C"'s of coaching, differentiate between the approaches used in traditional coaching and "coaching moments," and describe specific coaching strategies and how they can be best utilized in the workplace.

**Wednesday, February 1, 2017**

**11:00 AM – 12:00 PM CONCURRENT SESSIONS**

***10-1. Being Mortal- The Movie, Part II - A Panel Discussion***

**Location:**

Join us for a discussion as panelists evaluate their experiences in viewing *Being Mortal*, the film that follows renowned New Yorker writer and Boston surgeon Atul Gawande as he explores the relationships between doctors and patients who are nearing the end of life. Attendees are encouraged to participate in this interactive and thought-provoking discussion.

***10-2. Monica Anderson and Debra Larson- Hospice Savannah, Margo Jacob- Sacred Journey, Sheree Stewart- Columbus Hospice, and Lauren Ogilvie- VITAS Healthcare/ Quality Reporting: Maximizing Its Value in Your Organization***

**Location:**

Quality reporting and the regulatory alphabet-soup that goes along with successful data collection and reporting can be overwhelming! Join this intimate panel discussion as your peers discuss utilization of the PEPPER, HIS, and CAHPS reports and data. Panelists will discuss how to review long length of stay patients and complete chart audits to ensure appropriateness for higher levels of care. The panel will explain HIS data collection requirements and how to implement a reporting system that allows providers to compare and contrast admission and discharge HIS data. Finally, the panel will review successful utilization of CAHPS data and offer suggestions to track and trend data and respond to negative survey comments.

***10-3. Jennifer Hodge, RN, MSBA/Palliative Care in the Skilled Nursing Facility Setting: Opportunities Abound***

**Location:**

Participants will learn about the educational groundwork needed for successful implementation of palliative care practices in the LTC setting. This session will identify two ways to approach LTC providers about palliative care that differ from the typical hospice approach. Attendees will also understand the importance of networking with those that can provide direct referrals and with those that advocate for palliative care, which results in improved partnering across the continuum of care.

**Lunch Break 12:00 PM – 1:30 PM**

**(Lunch Provided)**

**Please don't forget to complete your conference evaluation –**

**We look forward to seeing you in 2018!**



## 2016–2017 GHPCO Education Committee

Without the efforts of the volunteer members of GHPCO’s Education Committee, this conference would not be possible. Not only are they a fantastic group of dedicated hospice, palliative care, and ancillary service professionals, they are also devoted to the mission of providing a top-notch, well-organized conference that supports GHPCO’s efforts to reach out to end-of-life care providers across the state by offering meaningful content and outstanding speakers. If you see someone with a “**COMMITTEE**” ribbon on their name badge, stop and tell them you appreciate their efforts!

<b>Petti-Jean Sheldon, Chair-</b> St. Mary's Health System Palliative Care	
<b>Donna Morgan</b> – Columbus Hospice	<b>Jennifer Fournier</b> – St. Joseph's/Candler
<b>Jamey Espina</b> – Hospice Savannah	<b>Robin Stanton</b> – Sacred Journey Hospice
<b>Susan Bennett</b> – Spanish Oaks Hospice	<b>Carol Babcock</b> – Navicent Health, Macon
<b>Cathy Wiggins</b> - Member Emeritus	<b>Jennifer Stravelakis</b> - Columbus Hospice
<b>Karen Joyce</b> – St. Mary's Hospice	<b>Alison Diamond</b> - Affinis
<b>Ron Wingren</b> - St. Mary's Hospice	<b>Lauren Keefer</b> - Sacred Journey Hospice

We also wish to acknowledge and thank the employers of these volunteers for permitting them to participate in meetings, workshops, and other events for the benefit of all hospices in Georgia and the patients served throughout our state.

### It's a Silent Auction . . . . Watch It Disappear!

**GHPCO’s Education Committee is pleased to announce the return of this fun feature with new items, streamlined processes, and plenty of browsing time!**

You may DONATE to this effort by contacting:  
Donna Morgan (Columbus Hospice)

[donnamorgan@mindspring.com](mailto:donnamorgan@mindspring.com) or [d.morgan@columbushospice.com](mailto:d.morgan@columbushospice.com)



Items may include theme baskets, travel/accommodations, gift items, artwork, etc.

We had some **GREAT** items last year!

Proceeds benefit the Georgia Hospice and Palliative Care Organization, a 501(c) non-profit organization. A portion of donations may be tax-deductible. GHPCO uses proceeds to support education funding for providers and consumers.

## 2016 – 2017 GHPCO Board of Directors

<p><b>President - Sandie Washington</b> Gentiva Atlanta, GA Public Policy Committee Chair</p>	<p><b>Vice President - Monica Anderson</b> Hospice Savannah Savannah, GA Quality Committee Co-Chair</p>
<p><b>Treasurer - Glenn Beville</b> Cardinal Point Consulting, LLC Finance Committee Public Policy Committee Chair Membership Committee</p>	<p><b>Secretary - Karen Joyce</b> St. Mary's Hospice Athens, GA Education Committee</p>
<p><b>Immediate Past President- Donna Morgan</b> Columbus Hospice Columbus, GA Education Committee</p>	<p><b>Appointed Member - Khaliah Johnson, MD</b> Children's Healthcare of Atlanta Atlanta, GA Palliative Care Committee</p>
<p><b>Provider Member - Sarah Thompson</b> Affinis Hospice Vidalia, GA Quality Committee Co-Chair Social Media/Website Committee Chair</p>	<p><b>Palliative Care Representative - Carol Babcock</b> Navicent Health Macon, GA Palliative Care Committee Chair</p>
<p><b>Palliative Care Representative - Paul Olander</b> DeKalb Medical Center Atlanta, GA</p>	<p><b>Appointed Member - Jason Bring</b> Arnall Golden and Gregory, LLP Atlanta, GA</p>
<p><b>Provider Member – Kathy Barton</b> Heyman Hospice Care at Floyd Rome, GA Membership Committee</p>	<p><b>Provider Member - Christie Moore</b> Hospice of Tift Area Tifton, GA Nominations Committee Chair</p>
<p><b>Provider Member - Tim Poole</b> Heart of GA Hospice Warner Robins, GA Finance Committee</p>	<p><b>Provider Member - Jason Colbert</b> Community Hospice Vidalia, GA Finance Committee</p>
<p><b>Provider Member - Robin Stanton</b> Sacred Journey Hospice McDonough, GA Education Committee</p>	<p><b>Executive Director - Paula Sanders</b> 404-323-9397 <a href="mailto:paula@ghpco.org">paula@ghpco.org</a> <a href="mailto:admin@ghpco.org">admin@ghpco.org</a></p>